

## Animeleague Events - Terms & Conditions

These Terms & Conditions apply to all Animeleague events, which are listed at the following website:

<https://www.animeleague.com/our-events/>

### **Terms & Conditions**

1. The event is run by Animeleague LTD registered at 609 Fishponds Road, Bristol, BS16 3AA. Animeleague LTD henceforth shall be referred to as Animeleague in this document.
2. By purchasing a ticket for the event, you agree to abide by these terms and conditions. Animeleague reserve the right to alter these terms and conditions at any point in the future without any notice.
3. Refunds are provided at the discretion of Animeleague up to 1 month prior to the event and subject to a £10 administration fee and a further £10 administration fee for accommodation refunds.
4. Animeleague reserves the right to postpone or cancel an event at any time. In the event of a postponed or cancelled event, Animeleague is not liable for any personal losses such as hotel or travel expenses.

If an event is postponed, all ticket holders will be notified of the date change by email as soon as the information is available. All tickets will automatically be transferred to the new dates. Postponed tickets can be refunded in full (without an admin fee) if a refund is requested within 28 calendar days of the postponement.

If an event is cancelled without a new date (i.e. not a postponement), then all ticket holders will be notified and full refunds will be provided automatically within 14 calendar days.

5. Individuals aged under 16 (or 18 for Birmingham Anime & Gaming Con) must always be accompanied by a responsible adult aged 18 or over. This is limited to a maximum of one adult per ten underaged individuals. Accommodation provided by Animeleague is for adults aged 18+ only.
6. You must provide an acceptable form of ID for an 18+ wristband. This currently comprises of -
  - a. Any Photo ID with the PASS Hologram
  - b. Drivers License
  - c. Passport

Failure to produce an acceptable form of ID when asked may result in you receiving an under 18 wristband, in which case you will not be permitted to remain in the convention areas after the time above has passed, and you will not be allowed to stay in the accommodation.

7. Dependant on UK law or venue requirements, you may need to show your COVID status to enter the event. This can be done with either a recent negative test within 48 hours prior to the event, proof of 2 doses of a COVID-19 vaccination, or proof of immunity from past infection. If you can't provide your COVID-19 status, then you will not be able to enter the event and you will not be due a refund. If you need to show your COVID-19 status for an event, then we will let you know via email before the event takes place.

## Animeleague Events - Terms & Conditions

You may also need to wear masks or follow other restrictions, depending on guidance or the law at the time of the event.

8. Animeleague reserve the right to deny entry or to remove an individual to an event. In the event of being denied entry, the reason for refusal will be provided at the discretion of Animeleague.

9. You agree to abide by the [Event Rules](#) for the convention surrounding members laid down by the Event Staff. Note these rules are not comprehensive, are intended as a guidance and may be subject to change at any time.

10. You recognise that with regards to cosplay weapons or props, the event organisers have the final say and are allowed remove them from you to be placed into secure storage. If this happens, you can collect your weapon or prop for use in the Cosplay Masquerade, or when you leave the event. Please refer to our [Cosplay Prop Guide](#) for what we deem as acceptable for use outside of the Cosplay Masquerade.

11. Over the duration of the event, you may be filmed, photographed or otherwise recorded. By purchasing a ticket or being at the event as a Guest, Crew Member, Performer, or Trader, you are also granting permission for this filming by Animeleague or one of its partners. Animeleague reserve the right to use any such recording for marketing purposes in the future, royalty free and in any way they see fit.

Unless it is a stage event, if you are taking photographs of specific attendees who are in the foreground then you must ask their permission first. This also applies to traders - any photos of their stall or products up close must be at the consent of the trader. If you are taking a photograph of several people who are in the background, then permission is not required.

12. All Attendees, Crew Members, Guests, Performers and Traders are permitted to film, photograph or otherwise record at the event, however Animeleague reserve the right to use any such recording for marketing purposes in the future, royalty free and in any way they see fit. By purchasing a ticket or being at the event as a guest, crew, performer, or trader, you agree that any recording you create at the event may be used in this way.

13. Animeleague shall not be held liable for any damages suffered at the event except where there is a duty of care in law. This includes, but is not limited to, claims arising from any personal injury or other damage to person or property (including non-physical damages such as emotional distress).

### **Privacy Statement**

Animeleague will only collect and use the information submitted by you via our websites for the purposes of running the event. We will not pass on your details to any third party without your consent. The information we collect includes your name, email address, IP address and PayPal payment details when you pay. We log IP address for the purposes of keeping our server secure and not used any other purpose.

## Animeleague Events - Terms & Conditions

Animeleague is committed to ensuring that all your personal data including that of a sensitive nature is used with your consent, respect for your privacy and only for the purpose of our legal obligations and for the running of the event. This also accords with our legal obligations.

All personal information will be removed within a reasonable time after the event has taken place. We will use your email address to contact you about the event you registered for; to supply payment details, your ticket and information about the event such as the event timetables (schedule). We will contact you about our other events only if you give us permission to do so; you will be able to easily opt-out of these emails at any time by clicking a link we send you with the emails, or by contacting us. If you wish to remove any personal from our system before the event, please email us at: [registrations@animeleague.com](mailto:registrations@animeleague.com)

By registering for the event, you are confirming that you understand the above and that you agree that your personal data of a sensitive nature can be used as stated.