

**Q - How much are tables?**

A – Please check each website for the pricing. We are VAT registered and these prices are inclusive of VAT.

**Q – What are the size of the tables and how much space is behind each table?**

A – Tables are standard 6ft by 2ft6 sized. Approximately 3ft of space is behind a table. Alcon tables are the exception being 4ft by 2ft in size.

**Q – What am I allowed to sell?**

A – Anything you sell must be legal within this country. Food and drink sales please enquire with us first before bringing as this depends on the venue. You will require any relevant certificates such as food hygiene if selling food. Real weapons, even blunted or even fakes made from metal, can not be sold due to security issues. If you are selling replica weapons, you must check if they are okay to be sold with us via email beforehand. Anything adult in nature such as hentai, must not be in public display.

**Q – How many passes do I get?**

A – 1 pass per table. If you require extra passes they are £20 per pass (some events may be more), please refer to the [Exhibitor Prices Document](#) for the correct prices.

**Q – Does my table include power?**

A – For dealers yes, but you must specify that you need it on the booking form or it will not be provided. Note we can not provide power for artists tables.

**Q – Can I buy backing space?**

A – Yes, these cost £60 per table/space. Backing space will provide you with one extra table to go behind your dealer table, and the extra 2ft of space to fit this extra table in.

**Q – Am I allowed to bring my own tables or display stand, rails etc?**

A – It depends what you're bringing. Please let us know in the booking form. Please note that anything that extends beyond your allocated space such as boards or rails to extend your table will be disallowed. Please also note that no DIY style frameworks/stands will be permitted. For this purpose, what is being classed as a DIY style framework is anything that requires power tools/ hammer & nails/etc to erect/assemble. Structures should be purpose built, and connecting pieces should be able to be locked together with bolts, or securely fit together (such as push-assembly stands/frames). We reserve the right to ask you to remove it.

**Q – Is there a maximum height limit on my stall?**

A – Yes. No more than 2.5m in height.

**Q – Can I cancel my booking and receive a refund?**

A – We will grant a full refund minus a £10 admin fee up to 8 weeks beforehand. Thereafter refunds are only granted on our discretion. Note that deposits are non-refundable and will not be refunded to you.

**Q – What time can I have access for setup?**

A – We can allow you to setup on Saturday from 8:30am onward (sometimes this will be from 8am we will state beforehand). We may also be able to provide some Friday setup time (venue dependent). Doors open at 11am to dealers usually. Sunday access is from 9:30am.

**Q – Will I receive more information closer to the time?**

A – Yes, as we confirm the details for the event we will send you an exhibitors information pack. This will be sent to you approximately a month beforehand. This will include confirmed setup times, contact numbers and access routes/procedures.

**Q – Can I choose my table placement at the event?**

A – Yes, when we send out the information pack you will be shown a floorplan and will be allowed to pick your top three preferred locations. Please note that priority will be given to the largest bookings. There will be some wall spaces, but please note if you attach anything to the walls it must be non-damaging or permanent such as blue-tac. You will be held liable for any damages.

**Q – Do you provide insurance for dealers stock?**

A – No. You are responsible for the security and insurance of your own stock. We agree to provide secure storage during hours when the dealers room is closed.

**Q – What is your policy regarding attendees requesting refunds on goods sold?**

A - If a customer requests a refund on the day of the event then you will be required to provide it provided the product is being returned in similar condition. If the customer believes it is a bootleg or flawed and reasonable proof is not shown that it is not then you'll be required to give a refund regardless of condition.

**Q – What is your policy regarding bootlegs, licensed and unlicensed merchandise?**

A - You agree to not sell bootlegs (ie: items which are fakes of officially licensed products in this country - please see our bootlegs guide [HERE](#) for full information on what is and what is not acceptable). On the day, you may be required to sign an agreement acknowledging that none of your merchandise is bootleg and that you will take full responsibility for your own stock. You must remove anything that we suspect is a bootleg.

**Q – When must I pay for my booking by?**

A - Upon being invoiced, you are required to pay as soon as is practical, but at the latest by one calendar month before the event. If it's within the final month before the event you must pay within 3 working days of being invoiced. If you do not pay during this time your booking may be removed. We may sometimes allow later payment but this must be agreed with us beforehand.

**Q – Can I see a full copy of the terms and conditions and how can I book my tables?**

A – Yes, you can view them [HERE](#). You must agree to them before booking. You can book your tables by filling in this form [HERE](#).